

Memorandum

February 1, 2018

To: Mickey Williams, Police Captain
From: Cindy Anderson, Senior Management Analyst
Re: 2ND QUARTER RANGER SUMMARY

| Quarter 2 2017 Stats | Hours Worked | # Contacts Made |
|----------------------------------|----------------------|-----------------|
| Total Preserves | 560.8 | 2,353 |
| <i>Northwest Preserves</i> | 52.7 | 134 |
| <i>Northeast Preserves</i> | 211.85 | 1,064 |
| <i>Southwest Preserves</i> | 184.1 | 895 |
| <i>Southeast Preserves</i> | 111.8 | 260 |
| Parks, Beaches, Lagoons | <i>(not tracked)</i> | 497 |
| Total Ranger Productivity | | 2,850 |

This marks the second quarter of the Police Ranger program in the City of Carlsbad. They documented 2,850 contacts, a significant increase from the previous quarter. The majority of the Rangers' time was spent in the preserve areas, particularly the Northeast and Southwest sectors.

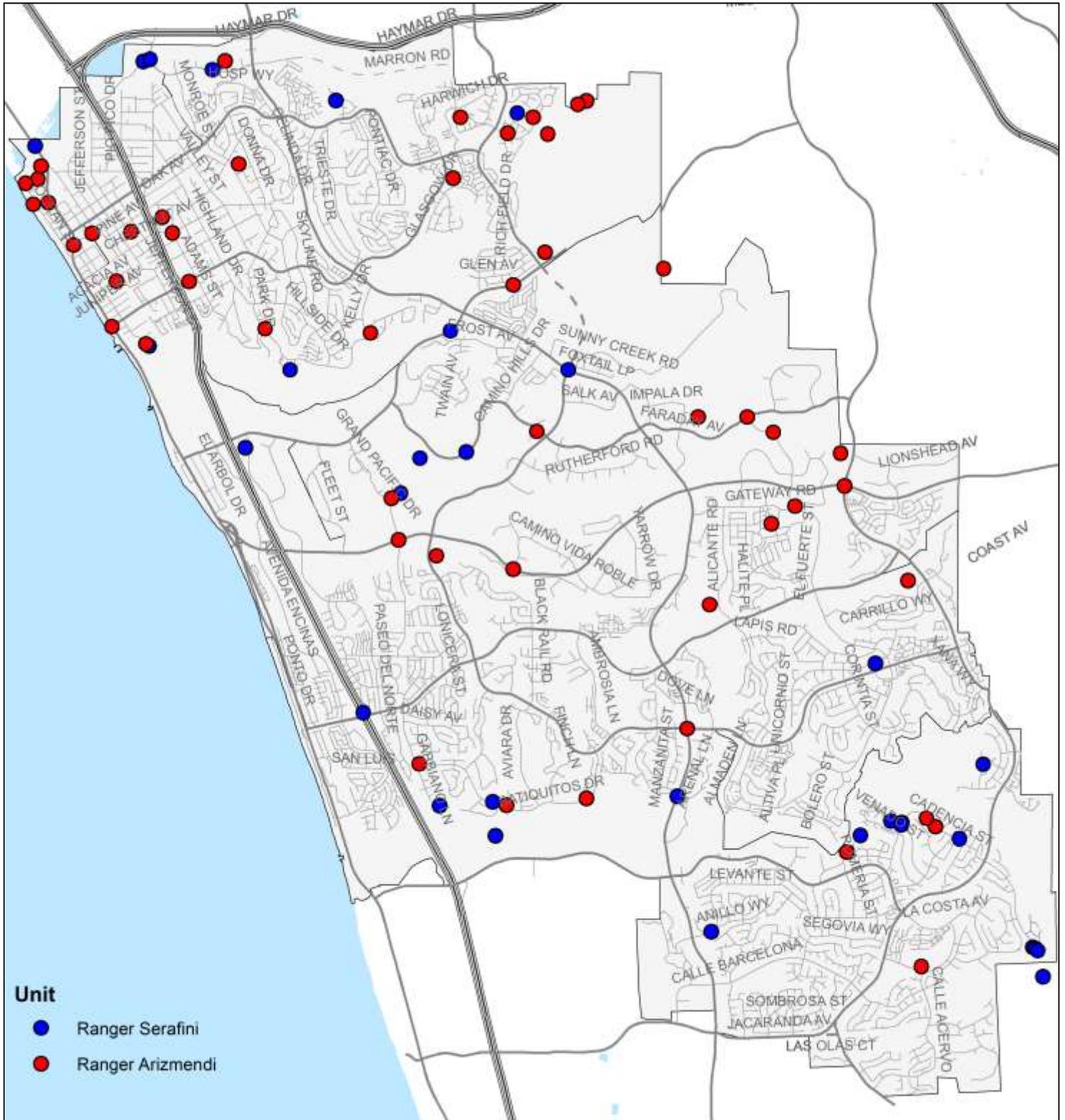
The Rangers continue to extra patrol the preserves, parks, beaches, and lagoons and provide educational information on the program as well. Most of the issues they encountered this quarter were dogs off leash, trespassing, and litter/waste on the trail, but they also gave verbal and written warnings for illegal camping, illegal fishing, and dogs in prohibited areas.

Below is a list of calls for service that the Rangers responded to:

| CALL TYPE | TOTAL | (CONTINUED) | TOTAL | (CONTINUED) | TOTAL |
|-------------------|-------|--------------------|-------|---------------------|------------|
| ABANDONED VEHICLE | 2 | EXTRA PATROL | 764 | NARCOTICS COMPLAINT | 3 |
| ANIMAL CALL | 2 | FOUND PROPERTY | 5 | SUBJECT STOP | 51 |
| ASSIST CITIZEN | 42 | HAZARDOUS | 9 | TRESPASS | 16 |
| ASSIST FIRE DEPT | 15 | MEETING | 3 | VANDALISM REPORT | 21 |
| CHECK AREA | 8 | MISCELLANEOUS | 14 | TOTAL | 984 |
| CHECK VEHICLE | 3 | MUNICODE COMPLAINT | 26 | | |



Map of Ranger Activity



**Location based on approximate coordinates*

The Police Department continues to receive positive feedback from citizens. Below are some examples of their responses:

I had read about the new Carlsbad ranger program in the Union-Tribune a few weeks ago. My reaction to the UT article was very positive and I was happy that Carlsbad was testing this program as a way to monitor our beaches and trails.

Last week I was hiking along Batisquitos Lagoon I had the opportunity to meet Ranger Jerry Serafini on the trail. Jerry and I hiked together for about a mile, so I really got to talk with him and learn about the program. I am impressed! Jerry was a great representative for your organization and this program. I really do hope that this valuable program will continue, and that Jerry will continue as a ranger as well.

Protecting the remaining open space and our wonderful beaches and bluffs enhances our quality of life, and is very important for the city of Carlsbad. As a citizen of Carlsbad for over 30 years, I enthusiastically endorse this program as vital and tax money well spent.

*E.S.
Carlsbad, CA*

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I've been a Carlsbad resident for 18 years and have walked that trail many times. I was very pleasantly surprised to come across your new police Ranger.

I want to thank you very much and encourage you and Carlsbad City Council to keep the police Ranger program intact going forward. It's just one more reason to love this beautiful city.

Thanks again and happy new year.

*L.M., AICP, Principal
Summit Environmental Group, Inc*

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I met Police Ranger Jerry Serafini today on my run in the preserve, and wanted to be sure to let you know that my husband and I are definitely in favor of keeping the rangers in Lake Calavera Preserve. There has been a noticeable drop in dogs off leash, which is a good thing for us runners! We visit the preserve 3-5 times per week (sometimes more), we both love dogs, but not when they are off leash. It isn't safe for the dogs (we see rattlers frequently), the other wildlife (quail and road runners), or for people. So a big thank you for this program, and we hope it will continue past the end of June 2018.

*D.H.
Oceanside, CA*

I want to report our satisfaction with the presence of law enforcement rangers at the Batiquitos Laguna. We have noticed that since there has been a regular presence of the patrol car and officers on foot the trail is quiet and visitors keep the trail clean and animals leashed. As a Carlsbad resident I want to support the continuation of the patrol.

*M.O.
La Jolla, CA*

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I use the Calavera Lake trails a lot, usually every day. Officer Serafini's presence is a huge benefit. I hope the program continues. Increasing numbers of people use the area. I am hoping more enforcement will be placed on dogs on leashes, as well as mountain bikes yielding the right of way to pedestrians. I have experienced many near misses with mountain bikes, and dogs off leash. My wife feels safer walking the trails now with the ranger patrol.

*S.M.
Carlsbad, CA*

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My husband and I have enjoyed the natural habitat and beauty of the Batiquitos Trail for twelve years. We hope we will continue to do so for many years come.

We met one of your rangers and were delighted to learn of your newly implemented trail program. We think it is very important because sadly over the years, we have noticed more violations of the rules. For example, smoking, people entering cordoned areas, and bicycling. We hope the city will find the funding to continue the ranger program to keep our beautiful wildlife sanctuary a treasure for all to enjoy.

*K.R.
Carlsbad, CA*

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The other day while walking my greyhound on the Batiquitos Lagoon trail, I met with Police Ranger Jerry Serafini. His first words to me were to thank me for having my dog on a leash! I was so surprised and pleased by his statement that I spent some time talking with him. I thanked him for ensuring that dog owners were made aware of the regulation that all dogs must be leashed while on the trail. It has been a constant source of concern for me when I encounter unleashed dogs on the trail. Many dog owners simply do not understand how unpredictable dogs are when encountering other dogs. I can't tell you how many times I've heard a dog owner say "My dog doesn't like to be on a leash" or "My dog is friendly" before their dog tried to attack me or my dog. Needless to say, these incidents often lead to unwanted and unnecessary confrontations.

Ranger Serafini explained to me that this was a pilot program that Carlsbad had recently begun. I want to commend the city for taking the initiative and making this a priority. I

believe that if this program is made permanent, all users of the city's great parks will be the beneficiaries.

As a past resident of Carlsbad, and a current resident of Encinitas, I hope for the success of this program so as to encourage other cities to implement similar policies and procedures.

I also want to commend Ranger Serafini for his professionalism and approachability. He is a credit to the ranger program of Carlsbad.

*F.C.
Carlsbad, CA*

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We have lived in Carlsbad for 16 years and have been regular and long term users of the Batiquitos Lagoon trails and facilities. We are so pleased that the city now provides Ranger patrols and services to the Lagoon. Both Rangers are friendly and polite. Yet I have observed how well they handle issues such as with bikers who should not ride the trail, and dog people without the animal being on a lease in an appropriate manner.

Please keep the program going! The simple matter of having a Ranger vehicle parked from time to time and seeing the Ranger's on the trail gives young and old a sense of security.

*R.J.
Carlsbad, CA*

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Just came across Jerry Serafini on our weekly walk at Batiquitos Lagoon. Had a great conversation with Jerry, are glad to have met him and to know an official is on site to ensure compliance with Park rules so that all of us can better enjoy what our parks have to offer.

Jerry explained the new ranger program, and the city's evaluation, to us.

Please accept our full support for continuing this program in the future.

Carlsbad's parks, trails and outdoor recreational venues are very important to us and their maintenance and code compliance efforts deserve city-budget support.

If we can be of assistance in furthering this program as a worthwhile, budgeted endeavor, please feel free to contact me.

*W.P.
Carlsbad, CA*

I got your email from Fernando Arizmendi the other day at the Batiquitos Lagoon. My wife and I have walked the path there for years and I have given up telling people to keep their dogs on their leash as so many signs along the way tell them to. I can't tell you how happy we are that there is now these patrol people. There have been so many instances of loose dogs, especially when I was recovering from surgeries, come running up and bound on me or worse. We love the patrols - the problem seems to be improving. Please don't let it go away. Fernando told me there would be a public meeting to voice our opinion about the program. We wish to be informed as to when that will happen - we will attend in support of you guys.

G.A.
Carlsbad, CA

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Just wanted to say how much I appreciate Police Ranger Serafini at the Batiquitos lagoon. I have felt at times a bit uneasy walking alone there and it is really nice to have him patrol it. Thanks for providing this great service.

S.L.
Carlsbad, CA

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My wife and I met Ranger Serafini on the Batiquitos lagoon trail last week and were happy to learn of the policing now going on. It is time as the population is growing along with the popularity of the trail. We feel safer and more confident our car will not be robbed while we are out. We were also very impressed with Jerry and his understanding of the growing problems we face now. Just want to tell you all thanks so very much for your attention to these issues.

A.C.
Carlsbad, CA

Quarter 2 Photos

Great Use of the Lagoon



The Inhabitants of Lake Calavera



Lake Calavera



Dismantling of the Illegal Camps in The Crossings Preserve

