

The Carlsbad Fire Department is in the process of improving our performance metrics. Below are some of our basic measures from July 1, 2018 through June 26, 2019. We will provide a more comprehensive overview of calendar year 2019 in the first quarter of 2020. This format will replace our fiscal year reporting process.

CARLSBAD FIRE DEPARTMENT - FISCAL YEAR 2018/2019

INCIDENT COUNT	*FY 2018/2019 numbers do not include June 27-30
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Fiscal Year 2017/2018 10,989 Fiscal Year 2018/2019 12,378

RESPONSE COUNT

Fiscal Year 2017/2018 18,501 Fiscal Year 2018/2019 20,616

TURNOUT TIME (90%)

Calendar Year 2017 1:56 Calendar Year 2018 1:52

TOTAL RESPONSE TIME - (90%) *new measurement format

Calendar Year 2017 8:56 Calendar Year 2018 8:56

AMBULANCE TRANSPORTS

Fiscal Year 2017/2018 5,422 not including July 2017 Fiscal Year 2018/2019 5,932 total fiscal year number