

Product	Vendor	System Purpose	Categories/Layers/Modules	Custodian	Frequency Collected	Frequency Updated
AlertSanDiego	Blackboard Connect	Emergency Notifications	Emergency Notifications	Fire	As needed	As needed
AP Batch Import	Internally Developed	AP Batch Processing	Accounts Payable Processing	Finance	Daily	Daily
Applicant Tracking - Insight Enterprise Edition	NeoGov	Online Applicant System	Applicant Tracking	Human Resources	As needed	As needed
ArcGIS Enterprise & Portal for ArcGIS, ArcGIS Online	Esri	Geographic Information System (GIS) software	Address Administrative Areas Assessment Information Cadastral Reference Demography Elevation Facilities and Streets Geotechnical Atlas Land Use and Planning Parcel Publishing Pavement Management Stormwater Assets Stormwater Environmental Program Wastewater Assets Water Assets Other Reference Data	GIS/Land Development Engineering GIS/SANDAG GIS GIS/Public Works/Finance/Parks & Recreation GIS GIS/Planning GIS/SanGIS Public Works/GIS Public Works/GIS Public Works/GIS Public Works/GIS Public Works/GIS Public Works/GIS Public Works/GIS GIS/Public Works/Neighborhood Resources	Weekly As needed As needed As needed Yearly As Needed As needed As needed As needed Monthly Monthly As needed As needed As needed As needed As needed As needed As needed As needed	Weekly As needed As needed As needed Yearly As Needed As needed As needed Monthly Monthly As needed As needed As needed As needed As needed As needed As needed As needed
Arts Mailing List	Internally Developed	Membership & Mailing List Management	Membership & Mailing Lists	Arts Department	As needed	As needed
Beanstack	Zoobean, Inc	Summer reading signup and management tool	Summer reading signup and management tool	Library & Cultural Arts	Daily	Daily
Bid Management	PlanetBids, Inc.	Bid Management	Bid Management	Finance	As needed	As needed
BlueTOAD	Iteris	Traffic Analytics		Public Works	Daily	Daily
Business License Application	Internally Developed	Submitting applications for new business licenses.		Finance	Daily	As needed
Cablecast	Tightrope Media Systems	Broadcast Automation & Video Servers	Video Recording	Communications	Daily	n/a
Cartegraph	Open Gov	Work Order, Request, and Asset Management	Asset Building, Asset Facilities, Asset Management, Parks, Water, Wastewater, Work Management, Request Management.	Public Works, Parks	Daily	Daily
CitySourced	Granicus	Citizen Relationship Management/Service Requests	Mobile App and Portal	City Manager	Daily	Daily
CivicRec	CivicPlus	Recreation Management	Facility Rentals Activity Registration	Parks & Recreation	Daily	Daily
ConstantContact	ConstantContact	Online Email Subscription Service	Email Subscription	Communications	Daily	Daily
Consultant Agreement	Internally Developed	Master Services Agreement Tracking	Service Agreements	Public Works	As needed	As needed
Contract Management	SpringCM	Contract Management	Contract Management	Information Technology	As Needed	As Needed
Coplogic/Desk Officer Reporting System (DORS)	LexixNexis	Collecting Various Reports	Abandoned Vehicles Harassing Phone Call Hit & Run Lost Property Theft Traffic Complaints Vandalism	Police	Daily	Daily
CritiCall	Biddle Consulting Group, Inc.	Dispatcher / Calltaker Pre-Employment Testing	Pre-Employment Testing	Human Resources	As needed	As needed
Crossroads MagCite	Crossroads	Electronic moving violation citation system used for Police	ECitation system	Police	Daily	Daily
Crossroads Traffic Accident Reporting System	Crossroads	Reporting system for Traffic Collisions	Traffic Accident Reporting System	Police	As Needed	As Needed
Customer Connect	NorthStar – A Harris Utilities Company	Customer Management & Utility Billing	Service Order Processing	Finance	Daily	Daily

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Customer Relationship Management (CRM)	Sales Force			Innovation & Economic Development	As needed	As needed
Emergency Reporting	Emergency Reporting	Building annual inspections	Occupancy/Inspections	Fire	As needed	As needed
EMS Billing	Wittman Enterprises	Ambulance Billing	Ambulance Billing	Fire	Daily	Daily
EMS Patient Survey IVR	Selectron	Survey for Fire EMS patients		Fire	Bi-weekly	As needed
Enterprise Permitting and Licensing	Tyler	Enterprise Workflow Management	Contact Management Business License (Registration) Permitting Inspections Code Enforcement Request Management Electronic Plan Review Citizen Self Services (CSS) Portal Public Facing		Daily	Daily
Enterprise Content Management	LaserFiche	Electronic Document & Records Management System	Laserfiche – Public Records	Records Management	Daily	Daily
Enterprise Digital Asset Management	Canto	Digital asset management	Digital solution to manage images and photos on a centralized platform	Library & Cultural Arts Fire Police HR Parks and Recreation	Daily	Daily
EZ Texting	EZ Texting	Text Notifications	Text Notifications	Communications	As needed	As needed
EZproxy	OCLC	Identity management for library online database authentication	Identity management for library online database authentication	Library & Cultural Arts	Daily	Daily
False Alarm	Alarm Program Systems, LLC	False Alarm Billing and Permit Management System	Alarm Permits and False Alarm Billing	Finance	Daily	Daily
FCS	Itron	Water Meter Reading Software (will replace MV-RS)	Water Meter Reading	Meter Services	Daily	Daily
Finance Enterprise	CentralSquare	Financial System	Accounts Payable Accounts Receivable Bank Reconciliation Encumbrances Fixed Assets General Ledger Person/Equity Purchasing Reporting Workflow	Finance	Daily	Daily
FirstWatch	Stout Solutions, LLC	Situational Awareness and Early Warning Software	EMS Alert Triggers	Safety	Daily	Daily
GeoKNX	Marshall & Associates, Inc. (MarshallGIS)	Mobile GIS and Work Management	Service Requests and Work Orders	Public Works	Daily	Daily
Gov QA Public Records (FOIA)	Granicus	Submitting and tracking public records requests Council Correspondence	Public Records	Records Management	Daily	Daily
govAccess Vision	Granicus	Website Content Management System	Public Internet Website	Communications	As needed	As needed

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Hansen (Infor Public Sector)	Infor	Work Order and Asset Management	Asset Building Asset Facilities Management Asset Fleet Asset Fleet Management Asset Management Asset Park Asset Plant Asset Reservoir Asset Sewer Asset Storm Asset Street Asset Usage Area Asset Water Customer Service GIS Map Drawer Inventory Control Work Management GeoAdministrator	Public Works	Daily	Daily
Intelx	Intelx Technologies Inc.	Tree Maintenance Parks Inspections Management	Tree Maintenance Parks Inspections Management	Parks & Recreation	Daily	Daily
InvoiceCloud	InvoiceCloud	Utility Billing Payments	Online credit card payment processing Integrated Voice Response (IVR) Payments Pre-Authorized Payment (PAP) processing	Finance	Daily	Daily
iPayment	CORE Business Technologies	Payment Processing	Payment Processing Business Center	Finance	Daily	Daily
LACES	LiteracyPro Systems Inc.	Literacy, Adult, and Community Education System	Student Data Management	Library and Arts	Daily	Daily
Laserfiche	LaserFiche	Document Management/Records Management		City Clerk/Records Management	Daily	Daily
Lawson	Infor	Human Capital Management System	Human Resources Payroll	Human Resources Finance	Daily	Daily
Liability	Internally Developed	Risk Management	Risk Management	Risk	Daily	Daily
LibAnswers; LibCal	Springshare	Platform for information about library services and making room reservations	Provides a searchable platform for information about library services	Library & Cultural Arts	Daily	Daily
Litigation/Attorney	Internally Developed	Case Management	Case Management	City Attorney	Daily	Daily
mCare	NorthStar – A Harris Utilities Company	Customer Management & Utility Billing	Meter Reading	Public Works	Daily	Daily
MV-RS	Itron	Water Meter Reading Software	Water Meter Reading	Meter Services	Daily	Daily
NetFile	NetFile	Website used to file Statements of Economic Interests - Form 700 to the California Fair Politics Practices Commission	Form 700 (FPPC Filings)	Records	As needed	As needed
Northstar	NorthStar – A Harris Utilities Company	Customer Management & Utility Billing	Utility Billing	Public Works	Daily	Daily
Online Registration	Team Sideline	Adult Sports Registration	Online Registration	Parks & Recreation	As needed	As needed
OPAC	OPAC	Skills Testing	Skill Testing	Human Resources	As needed	As needed
Outbound IVR	Selectron	Outbound delinquent utility bill notification	IVR	Finance	Daily	Daily
OverDrive	Rakuten	Platform for users to borrow and download content	Ebook and audiobook management platform	Library & Cultural Arts	Daily	Daily
PayPal Donate	PayPal	Receive donations	Donations	Library & Cultural Arts	Daily	Daily
PC/Print Management	Xerox Corp	Computer signup and print management	Computer signup and print management	Library and Cultural Arts	As needed	As needed
Policy	Lexipol	Public Safety Policy Services & Policy Management Software		Police	As needed	As Needed

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Procure	Procure	Capital Improvement Project (CIP) Construction ProObject Management		Public Works	As Needed	As Needed
QAS ServerQAS Batch	Experian Information Solutions, Inc.	Address Verification	Address Verification	GIS Planning Building Engineering	n/a	n/a
QLess	QLess	Virtual Queuing	Virtual Queuing/Appointment Scheduling	Community Development	Daily	Daily
RealQuest	CoreLogic, Inc.	Property/Assessor Search Engine	Property/Assessor Search	Community & Economic Development Public Works Housing & Neighborhood Services Fire GIS Finance	n/a	n/a
RemitPlus	Profit Stars – A Jack Henry Company	Electronic Remittance Processing, Lockbox Services, & Check Processing	Electronic Check Processing and Remittance	Finance	Daily	Daily
RFID	Bibliotheca	Library Self Check & Materials Return	RFID Self-Check, Payments, Automated Materials Handling	Library & Cultural Arts	Daily	Daily
RIPA Reporting	Veritone	RIPA Reporting		Police	Daily	As Needed
Rolecall	Rolecall	Matching job seekers with employment opportunities within Carlsbad		Innovation & Economic Development	As needed	
SharepointOffice365	Microsoft Corporation	Email and Productivity Software	Electronic Mail	Information Technology	Daily	Daily
StreetEMS	World Advancement of Technology for EMS and Rescue	Electronic Patient Care Reporting	Electronic Patient Care Reporting	Fire	Daily	Daily
StreetRMS	World Advancement of Technology for EMS and Rescue	Fire Records Management System	Fire Records Management System	Fire	Daily	Daily
SurveyMonkey	Momentive	Surveys		Communications	As Needed	
Swagit	Granicus	Livestreaming public meetings		Communications	As Needed	As Needed
Symphony	SirsiDynix	Integrated library system	Integrated library system	Library & Cultural Arts	Daily	Daily
Traffic Collision Database	Crossroads Software, Inc.	Traffic Collisions Management and Analysis	Traffic Collision Information	Traffic	As needed	As needed
Trail Counter	TRAFx	Counts people utilizing City trails	TRAFx Infrared Trail Counter	Parks & Recreation	Daily	Daily
Turbo Data Systems Inc Services	Turbo Data Systems Inc	Parking Citation Processing Service	TicketPro Web – Citations EAppeals Online Appeal Review	Finance Police	Daily	Daily
Tyler 311	Tyler	Service Requests			Daily	Daily
Tyler Cashiering	Tyler	Financial/Payments			Daily	Daily
Volunteer Impact Enterprise Edition	Better Impact Inc.	Volunteer Management Software	Volunteer Management	Housing & Neighborhood Services	Daily	Daily
Voyager	Yardi Systems, Inc	Housing Management Software	Subsidized Housing	Housing & Neighborhood Services	Daily	Daily
VXsmart	Vertexone	Water consumption data analytics, leak detection, alert notifications.		Utilities	Monthly	Monthly
WaterView	EagleAriel	Water usage analytics		Utilities	Daily	Daily
WebEoc	Juvarre	EOC Incident Management		Fire	As Needed	As Needed
Westlaw Case Notebook Application Suite	Thomson Reuters	Case Management Software	Drafting Assistant - Litigation & Transactional Case Notebook Repository	City Attorney	Daily	Daily
With	With	Gathering RSVP and attendee information for events		Innovation & Economic Development	As needed	As needed
WorldShare Interlibrary Loan	OCLC	Borrowing and lending of library items among OCLC libraries	Interlibrary loan service	Library & Cultural Arts	As needed	As needed