

Tammy Cloud-McMinn

From: Teri Jacobs <tjacobs86@pacbell.net>
Sent: Monday, October 21, 2024 4:04 PM
To: City Clerk
Subject: 10/22 Agenda Item #6

All Receive - Agenda Item # 6
For the Information of the:
CITY COUNCIL
Date 10/22/24 CA CC
CM ACM DCM (3)

Sent from my iPad

Begin forwarded message:

From: Teri Jacobs <tjacobs86@pacbell.net>
Date: October 21, 2024 at 10:38:57 AM PDT

Mayor, Council, and Staff,

1. On 8/25/2024 I sent an email to you regarding promises made by a former Affirmed Housing employee at the 1/28/2020 Council meeting. She clearly stated that the beauty of Windsor Pointe was that there would be 2 managers (one at each site). That was a lie. So developers are able to lie to staff, commissions, and Council with no consequences! During that same Council meeting a member of our Housing Commission got up and said "this is affordable housing done right." It was also said that the 24 units would address a quarter of our then PIT count. How wrong was that information? We know now that not one of the 24 NPLH units are housed with individuals with ties to Carlsbad. How has the facility addressed our homeless situation?

2. In the agenda packet there was mention of an open gate for an event. Days before that the Harding gate was actually broken and remained that way for days. How did security and management not see it?

3. Solari was originally listed as the management company for the facility. At some point it changed to CONAM. When and Why was this change made? Why has it taken over 2 years for Affirmed to realize there are issues? How many 911 calls, arrests, and deaths had to occur!

4. At one of the recent Council meetings it was made clear that many of the issues at Windsor Pointe are visitor related. There was quite a lengthy discussion about solutions and now we find out there is an issue relating to residents, their visitors, and privacy. So can the assumption be made that yes there is an issue and no we aren't going to seriously address it?

5. The County has a lackluster if not an incredibly slow response to the issues at Windsor Pointe. Ninety days, 6 months time frames are not acceptable.

6. The work by Jason Haber, Mandy Mills, Council Members Acosta and Burkholder is

appreciated regarding legislative matters but how did Affirmed, staff, commissions, and Council miss that Veteran income disqualified them in the first place. NOTE...the name of the project is Carlsbad Veteran Housing LP (oh but Veterans aren't eligible). This was a major fail on all fronts. What a slap in the face to Veterans and the community who were hoping to help those who heroically served our Country! Perhaps we will be awarded the 6 vouchers, perhaps some units will be vacated, perhaps a SMI Veteran with ties to Carlsbad will be housed who then is only required to meet ONCE a month with a case manager...Is this the fix?

7. The letter from Affirmed's Counsel is somewhat concerning as the tone is that the City approved it, we will fix a few things, but not everything. The assumption seems to be that they know what is best for Carlsbad. Safety is paramount and the cost should not be a factor. In the second to the last paragraph in the letter it states, "tenant has organized several meetings to coordinate efforts related to security, resident service needs, and neighborhood outreach." Residents exhausted all avenues from city, Council, and County to finally demand that someone listen to our concerns. Council Member Bhat-Patel made reference to community outreach meetings during one of the presentations to Council. There were never meetings prior to our demanding them! Your constituents weren't listened to when this facility was in the planning stages, our concerns were not taken seriously until Chief Calderwood saw what was going on with her own eyes. Her experience wasn't a one-off event.

Some of you were in attendance at the grand opening of Windsor Pointe. Since then, from the dais, you have voiced concerns and directed staff to do A, B, and C. Hopefully at the 10/22/24 Council Meeting you will tell us what you have done and are doing as enough is enough!

Regards,
Teri Jacobs
Carlsbad Resident; Dist 1

Sent from my iPad

CAUTION: Do not open attachments or click on links unless you recognize the sender and know the content is safe.

Tammy Cloud-McMinn

From: michael ajdour <michaelajd@yahoo.com>
Sent: Tuesday, October 22, 2024 1:07 AM
To: City Clerk
Subject: Item 6 October 22,2024

Dear Mayor & Council,

If multiple people were routinely drug overdosing with some dying on any other city owned property like the golf course, a park, or on the lawn of city hall - would you wait at least 6 months after any management change to evaluate if the change was effective?

I think not.

It will continue on as Dealer's choice at both Windsor Pointes . This is harmful to our residents, most especially the mentally ill.

At least the police stay on it. Otherwise it would be worse.

Quit procrastinating.

Julie Ajdour

Sent from Yahoo Mail on Android

CAUTION: Do not open attachments or click on links unless you recognize the sender and know the content is safe.